

TRICARE Europe

Release

"Your passport to quality health"

Phone: (DSN) 496-6315 (Comm.) 06302-67-6315

International: 00-49-6302-67-6315

Email: teopao@europe.tricare.osd.mil

Web: www.europe.tricare.osd.mil

Release Number: 03-07

Date: March 6, 2003

Contact: Troy Kitch

TRICARE Mail Order Pharmacy Begins

The TRICARE Mail Order Pharmacy (TMOP) program replaced the National Mail Order Pharmacy (NMOP) program as the prescription mail order pharmacy benefit for DoD Military Health System beneficiaries on March 1. The TRICARE pharmacy benefit and co-payments remain the same — only the program name and benefit manager have changed. Express Scripts Inc., a leading benefit prescription manager in the United States, is the new TMOP benefit manager.

To be eligible for this pharmacy benefit, both sponsor and family members must be enrolled and eligible in the Defense Enrollment Eligibility Reporting System (DEERS). Members of the National Guard and Reserve and their family members are also eligible for TMOP if the sponsor is on federal (Title 10 or Title 32) active duty orders for more than 30 days and their DEERS information is up-to-date. TMOP eligibility for sponsors and family members is effective on the date of activation on the sponsors' orders.

Before a prescription can be filled, each beneficiary must complete a one-time Express Scripts Registration Form and return it to Express Scripts for processing. The registration form is available online at www.express-scripts.com or may be picked up at any military treatment facility or TRICARE Service Center.

The TMOP registration form, new prescription and payment (by credit card, check or money order) should be returned to the address provided on the registration form. The beneficiary's name; the sponsor's Social Security number, address, and telephone number; and the provider's name, address and telephone should be clearly written on each prescription submitted. Express Scripts can mail prescriptions to any APO/FPO address overseas, but not to private foreign addresses. Sponsors and family members assigned to an embassy without an APO/FPO address must use their official Washington, D.C. embassy address to receive prescription medications. TMOP prescriptions must be written by a provider who is licensed in the U.S.

Deliveries for locations outside of the U. S. require about 7 days to process, but may take longer for some overseas locations.

Beneficiaries may check the status of their new or refill prescription orders anytime at www.express-scripts.com or by calling (866) DoD-TMOP (there is no toll-free number for overseas customers). Active duty sponsors may verify or update DEERS information for themselves or their family members by contacting or visiting their local military identification (ID) card issuing facility. Sponsors and family members may also update DEERS on the web at www.tricare.osd.mil/DEERS or by calling DEERS at (800)-538-9552 (this is a toll call from overseas locations).

For more information, visit www.tricare.osd.mil/pharmacy or www.express-scripts.com. In addition, beneficiaries may contact their local TRICARE Service Centers and military pharmacies in Europe for more details about the new mail order pharmacy program.

-END-